

CV - CHRIS RASMUSSEN (DIP. BC)

ADDRESS DETAILS AVAILABLE AS NECESSARY UPON REQUEST

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EXECUTIVE SUMMARY

- Highly professional attitude towards all tasks
- Excellent skill level in all areas of work
- Over 10 years experience in the IT industry
- Experienced in many hardware and software technologies
- Very quick learner and can move into new areas as necessary
- Excellent knowledge of the requirements of running the various aspects of IT infrastructure
- Very interested in development technologies as well as my day-to-day infrastructure tasks
- Solely developed a number of in-house applications for Trade Me including mission-critical backup applications used by the Trade Me development team and the Platform Team section of the internal intranet to manage helpdesk and application-configuration tasks
- Solely developed a number of in-house applications for the Infrastructure team at GroundProbe Pty, Brisbane AU.
- Responsible for storage systems at Victoria Police (secure site, security clearance required)
- Responsible for storage systems and Victoria Tenix Alliance, Bayside Health/Alfred Hospital

ACADEMIC RECORD

Massey University – 2007

Diploma in Business Computing

Top-in-class grade A pass, Information Systems Design

Wellington Polytechnic – 1993-1994

Advanced Certificate in Business Computing

EMPLOYMENT HISTORY

Senior Systems Engineer - Storage
Fujitsu Australia Limited

October 2010 – Present
Melbourne, AU

- Transferred from Fujitsu NZ to Fujitsu AU in October 2010.
- Senior member of the Fujitsu AU storage team, part of the Fujitsu Managed Services group.
- Role similar in function to Fujitsu NZ role but with Australian clients.
- Responsible for storage system management & ongoing design, implementation, support
- Close relationships required with many types of enterprise environments, e.g. Victoria Police (EMC), Alfred Hospital/Bayside Health (HP EVA) and private business e.g. Victoria Tenix Alliance (HP EVA).
- Responsible for multiple mission-critical HP EVA storage environments
- Part of mission-critical team providing project- and support-based storage services to Victoria Police (NV1 negative vetting security clearance required) plus full background/criminal history check completed as part of role.

Vendors:

- EMC, Hewlett-Packard, Fujitsu, Brocade, Microsoft

Senior Systems Engineer - Storage
Fujitsu New Zealand Limited (permanently based
in Melbourne)

Nov 2009 – October 2010
Wellington, NZ & Melbourne, AU

- Senior member of the Fujitsu NZ storage team, part of the Fujitsu Managed Services group.
- Responsible for storage system management, implementation, support
- Close relationships required with both state-owned enterprise (e.g. Meridian Energy) and government departments (e.g. Ministry of Economic Development)
- Developed new reporting mechanisms for storage team, now used team-wide
- Key member of the transition team during the 2010 Meridian Energy contract acquisition
- Key member of the team responsible for the migration of all storage system support and architecture for the Ministry of Economic Development (HP systems)

- Key member of data security redesign project for Meridian Energy (backup and SAN replication)
- Responsible for mission-critical HP EVA storage environments
- Responsible for mission-critical data backups using HP Data Protector

Vendors:

- Microsoft, Hewlett-Packard, Brocade

Senior Systems Administrator, ICT
GroundProbe Pty Ltd

May 2008 – April 2009
Brisbane, AU

- GroundProbe's core business is the design, development and manufacture of radar safety equipment for use primarily in the mining industry.
- 180 staff based in Australia, USA, Chile and South Africa
- April 2009 – Completed complete production environment migration from legacy stand-alone servers to NAS-attached VMware ESX 3.5 solution (Dell PowerEdge 2950 hardware)
- March 2009 – Completed migration of all corporate data from old Dell/IBM-based SAN storage to new NetApp N3600 storage system.
- December 2008 – Began implementation of IBM/NetApp nSeries N3600 FC Storage System
- November 2008 - Implemented Blackberry mobile messaging solution (Blackberry Enterprise Server).
- September 2008 – Developed in-house ICT tools website (ASP.NET/C# 3.5).
- September 2008 – Rollout of web-based portal system for centralised management of client mine data.
- August 2008 - Planned and project managed upgrade of internal helpdesk system
- August 2008 – Designed and implemented standard operating environment using Altiris (Symantec) Deployment Solution
- June 2008 - Implemented world-wide software-based site monitoring solution (AdventNet OpManager 7.2)
- Management of a large number of servers running internally-developed software applications (Microsoft .NET, Java)
- Automation of many critical system tasks using Windows PowerShell and migration of many existing tasks from old legacy languages to Windows PowerShell
- Responsible for maintenance of client-facing web-based applications used for remote upload of critical radar data

- Required to guarantee maximum uptime across all services
- December 2008 – Began implementation of IBM/NetApp nSeries N3600 FC Storage System
- Windows Server 2003 Active Directory, Exchange 2003 Standard & Enterprise
- IIS6, SQL 2000, SQL 2005
- Apache Tomcat (Windows)
- Microsoft Virtual Server, VMWare GSX (planning in progress for complete infrastructure refresh based on VMWare ESX and complete replacement of SAN systems)
- Responsible for data security solutions using HP Data Protector
- Required to maintain an excellent relationship with 3rd party vendors to ensure a high level of service delivery
- Communication with all staff up to senior management level

Vendors:

- VMware, Cisco, Microsoft, Hewlett-Packard, Brocade, IBM, Dell, NetApp, AdventNet, Atlassian

Team Leader, Applications
Senior Systems Engineer, Platform Team,
Trade Me

November 2005 – November 2007
Wellington, NZ

- Team leader, “Applications” team
- Required to ensure Trade Me is kept running smoothly at all times
- Managed the team responsible for the application and platform side of the Trade Me website
- Managed server hardware, network hardware and operating systems
- Communicate daily with many external vendors
- Manage DR and technical situations where parts of the site are unavailable
- Microsoft Active Directory & Group Policy management, configurations and installations
- Microsoft Exchange Server 2003 and 2007
- Managed the planning, management and implementation of a complete transition from Exchange Server 2003 to Exchange Server 2007
- Database system is a fully redundant environment running on a Polyserve Matrix Server cluster
- Responsible for managing a number of Polyserve Matrix Server upgrades
- Required careful project planning and management due to the critical nature of the components involved

- Core storage systems are Hewlett Packard EVA (Enterprise Virtual Array) 8000 storage area networks (SAN)
- Knowledge of installing additional hardware and connecting new servers/hosts to the EVA SAN
- SAN management involving the installation and management of fibre-optic cabling and switching hardware
- Responsible for managing the HP MSA 1500cs SAN for the Trade Me test and development networks
- Managed the installation and configuration of a third EVA 5000 SAN in conjunction with the MSA for pre-production testing of Polyserve Matrix Server upgrades
- Ongoing maintenance and management of the HP EVA and MSA SANs
- A close relationship with Hewlett Packard, the provider of the EVA/MSA hardware was a critical part of my every day work at Trade Me
- Required to work with all members of the Trade Me teams from customer service to Senior Management
- Managed the Microsoft IIS 6.0 environment running on Microsoft Windows Server 2003
- Microsoft SQL Server 2000/2005
- Microsoft .NET 2.0
- Alert management, data security, network management & backups
- Responsible for the deployments of new versions of the website
- Project-managed the move of the entire Trade Me company from one building to another in July 2006
- Required the management of many external vendors
- Managed the move & re-installation of all Trade Me internal equipment
- On-call every second week to ensure maximum system up-time
- Solely developed mission-critical in-house applications to manage the backup of all internal website source
- Developed Platform Team section of the internal intranet website to manage helpdesk requests and application configurations
- Applications developed using Microsoft .NET 2.0 platform (VB.NET and C#).

Vendors:

- Hewlett Packard, Brocade, IBM, Dell, Foundry Networks, Cisco Systems, Microsoft, Altiris/Symantec, Computer Associates, IP Sentry/RGE, Polyserve

Systems Engineer, Systems Integration
Team, Eagle Technology Group Limited

June 1998 – November 2005
Wellington, NZ

- Responsible for the management of service level agreements (SLA), facility management agreements (FM)
- Supported a large range of corporate clients
- Managed sites ranging from only a few staff to more than 100 staff
- Required knowledge of very specific software, hardware and systems requirements
- Required specification of and proposal for new systems and installations
- Required relationships with a large number of software and hardware vendors both locally and internationally
- Sole designed and developed the “Who’s In” system
- Who’s In system is an ASP.NET and Microsoft SQL Server-based website
- Mission-critical application used by the company’s administration staff to keep track of staff locations
- Extended website to be the first version of the Eagle Technology Group internal intranet
- Contained company documentation, forms, department pages and contact information
- New version of website was developed using Microsoft Visual Studio .NET 2003, ASP.NET 1.1 and Microsoft SQL Server 2000
- Who’s In system and Intranet was designed during my own time and implemented as a fully-functional website for Eagle Technology

Vendors:

- Magenta Retail, Australia (POS systems), Microsoft, Computer Associates, Marshall Software/NetIQ, Hewlett Packard, IBM, 3COM, Cisco

TECHNOLOGY, SOFTWARE & HARDWARE EXPERIENCE

Microsoft

- Windows Server 2008/2003/XP/Vista/Windows 7
- Windows 2000 Server & Advanced Server
- Office Suites – all versions
- Active Directory
- Exchange Server 2000, 2003, 2007 (Standard & Enterprise versions)
- Internet Information Services 5.0, 6.0, 7.0
- SQL Server 2000, 2005
- Visual Sourcesafe 6.0 & 2005

- Visual Studio 2003, 2005 & 2008

VMware

- ESX Server 3.5
- Server 2.0
- Workstation

Storage

- EMC CX3-80, CX4-480, Centera
- EMC Navisphere, Unisphere
- IBM NetApp N3600
- HP EVA 4400, 6000, 5000, 8000, 8100
- HP MSA 1500
- HP SAN management software i.e. Command View EVA, WEBES, ISEE, SEA plus reporting tools SSSU, EVAPerf
- Fujitsu Eternus

Computer Associates

- Arcserve Backup from versions 6.0 to r11.5
- eTrust Integrated Threat Management Suite including central server management for corporate and LAN/WAN-wide installations
- Inoculan 6.0
- eTrust Antivirus & Pestpatrol

Others

- HP Data Protector for Windows 6.0 – 6.11
- Symantec Backup Exec 11d, Corporate Antivirus 10.0
- Polyserve Matrix Server
- Altiris/Symantec Deployment Server
- AdventNet OpManager
- IP Sentry Network Monitoring Suite
- Adobe Photoshop & Dreamweaver
- Mac OS X

Hardware

- Dell
- Hewlett-Packard
- IBM
- Rack-mounted installations
- Environment specification i.e. air-conditioning etc
- UPS installation & management
- Systems installations i.e. wiring (ethernet and fibre to industry-standard recommendations)

Programming Languages, scripts & design technologies

- Microsoft VB.NET 1.1 – 3.5
- Microsoft C# 2.0 & 3.5
- PHP5 (Advanced)
- Microsoft VBScript & PowerShell, Kixtart for Windows systems
- Command-line scripts for Microsoft operating systems
- HTML/CSS/XHTML
- Designed and implemented personal website <http://digitalformula.net>
- Responsible for management of and adaptation of design for <http://redherringcatering.co.nz>
- Responsible for management of and adaptation of design for <http://www.erinking.com.au/Blog>
- Part of a 2-person team that designed & developed the PHP website <http://www.travelstash.com>, a publicly available site for journaling members' travels

PERSONAL QUALITIES

- Excellent interpersonal & communication skills
- Key strengths in professional systems design and support
- Extremely high level of professionalism
- Strong time-management skills
- Experience in project management
- Excellent attention to detail
- Ability to work either independently or as part of a team
- Ability to pass knowledge on to other team and company members
- Meets all deadlines
- Ability to provide a very valuable contribution to any team
- High level of knowledge due to 10+ years of IT experience

INTERESTS & ACTIVITIES

- Photography (contractor for <http://marathon-photos.com>)
- Web design (external clients)
- Mountain biking (raced competitively for years), road cycling
- Travel
- Further knowledge through personal interests in the computing industry